

NAGM(V) LIMITED

TERMS & CONDITIONS

(Client Agreement)

Risk Warning: Trading CFDs carries a high level of risk and may not be suitable for all investors. You may lose more than your initial deposit. Before using NAGM services, please read and understand each entity's Product Disclosure Statement, Terms and Conditions of Use, and related legal documents, as the products offered may differ depending on the regulatory requirements of each entity.

01. Definitions – Interpretation of Terms

1.1 In this Client Services Agreement (hereinafter the "Agreement") the following terms shall, unless the context otherwise pledges, have the following meanings and may be used in the singular or plural as appropriate:

1.1.1 "Account" shall mean a transaction account of the Client at NAGM;

1.1.2 "Account Statement" shall mean a periodic statement of the transactions credited or debited to an Account;

1.1.3 "Account Summary" shall mean a statement of the Clients securities portfolio, open positions, margin requirements, cash deposit etc. at a specific point in time;

1.1.4 "Agent" shall mean an individual person or legal entity undertaking a transaction on behalf of another individual person or legal entity but in his/its own name;

1.1.5 "Authorized Person" shall mean a person authorized by the Client to give instructions to NAGM;

1.1.6 "Execution Policy" shall mean NAGM's prevailing policy available at the website of the broker and the Trading Platform regarding best execution when executing client orders;

1.1.7 "Business Day" shall mean any day on which we are open for business;

1.1.8 "CFD Contract" or "CFDs" shall mean a contract which is a contract for difference by reference to fluctuations in the price of the relevant security, foreign, cryptocurrencies or index;

1.1.9 "Client" shall mean the individual person, legal entity or firm being a customer of NAGM;

1.1.10 "Client Classification" shall mean NAGM's overall, product, or transaction specific classification of Clients;

1.1.11 "Commercial use" shall mean any use of the Trading Platform by Clients which legal entities



or firms are;

1.1.12 "Commissions, Charges & Margin Schedule" shall mean the schedule of commissions, charges, margin, interest and other rates which at any time may be applicable to the Services as determined by NAGM on a current basis. The Commissions, Charges & Margin Schedule is available on NAGM's website and may be supplied to the Client on demand;

1.1.13 "Conflict of Interest Policy" shall mean NAGM's prevailing policy regarding conflicts of interest which is available at the website;

1.1.14 "Contract" shall mean any contract, whether oral or written, for the purchase or sale of any commodity, security, currency or other securities or property, including any derivatives such as an option, a future, a CFDs or other transaction relating thereto, entered into by NAGM with the Client;

1.1.15 "Contract Option" shall mean a contract between NAGM and a Client the terms of which correspond in all respects to the terms of an option, which is quoted, listed or ordinarily purchased or sold on and cleared through a regulated market place or another market;

1.1.16 "Counterparties" shall mean banks and/or brokers through whom NAGM may cover its Contracts with Clients or with whom NAGM otherwise deals in relation to Clients' transactions;

1.1.17 "Durable Medium" means any securities which enables the Client to store information in a way accessible for future reference for a period of time adequate to the purposes of the information and which allows the unchanged reproduction of the information stored;

1.1.18 "Events of Default" shall have the meaning given to this term in Clause 19;

1.1.19 "FIFO" is an abbreviation of "First in – First Out" and refers to the fact that in case one or more Contracts with the same characteristics shall be closed, NAGM will as a point of departure close the older Contract first;

1.1.20 "Inside Information" shall mean non-published information which is likely to have a noticeable effect on the pricing of a Contract if it was made public;



1.1.21 "Introducing Broker" shall mean a financial institution or advisor which is remunerated by NAGM and/or clients for referral of clients to NAGM And/or for provision of advice to such Clients and/or execution of such Clients' transactions towards NAGM;

1.1.22 "Margin Trade" shall mean a Contract opened and maintained based on a margin deposit as opposed to a Contract based on a purchase price;

1.1.23 "Market Maker" shall mean a professional participant in the financial markets who continuously offers purchase and sale prices for a securities in order to buy and sell respectively in the event of interested Clients. Should NAGM be a Market Maker it would in relation to a transaction be the Client's immediate counterpart;

1.1.24 "Market Rules" shall mean the rules, regulations, customs and practices from time to time of any exchange, clearing house or other organisations or market involved in, or otherwise relevant to, the conclusion, execution, terms or settlement of a transaction or Contract and any exercise by any such exchange, clearing house or other organization or market of any power or authority conferred on it;

1.1.25 "Marketing Campaign" shall mean any marketing, advertising, promotional, rewarding activities and/or program organized or to be organized by NAGM for a specific period of time for its Clients or potential clients from time to time;

1.1.26 "Net Free Equity" is a basis of calculation of interest which is calculated in accordance with the definition specified in NAGM's Commissions, Charges & Margin Schedule;

1.1.27 "OTC" shall mean any Contract concerning a commodity, security, currency or other securities or property, including any option, future, or CFDs which is not traded on a regulated stock or commodity exchange but "over the counter";

1.1.28 "Private use" shall mean any use of the Trading Platform by Clients that are physical persons;

1.1.29 "Principal" shall mean the individual person or the legal entity which is a party to a



transaction;

1.1.30 "NAGM" shall mean NAGM(V) LIMITED and with the address of First Floor, Icount House, Kumul Highway, Port Vila, Vanuatu, authorized and regulated by the Vanuatu Financial Services Commission (VFSC), license number is 41699.

1.1.31 "Security" shall mean any securities or other assets deposited with NAGM by the Client;

1.1.32 "Services" shall mean the services to be provided by NAGM subject to the Agreement;

1.1.33 "Settlement/Trade Confirmation" shall mean a notification from NAGM to the Client confirming the Client's entry into a Contract;

1.1.34 "Trading Platform" shall mean any online trading platform made available by NAGM under the Agreement;

1.2 If there is any conflict between this Agreement and relevant Market Rules, the Market Rules shall prevail.

1.3 In this Agreement any reference to an individual person shall include body's corporate, unincorporated associations, partnerships and individuals.

1.4 Headings and notes in this Agreement for reference only and shall not affect the contents and interpretation of the Agreement.

1.5 In this Agreement references to any law, statute or regulation or enactment shall include references to any statutory modification or re-enactment thereof or to any regulation or order made under such law, statute or enactment (or under such a modification or re-enactment).

02. Risk Acknowledgement

2.1 The Client acknowledges, recognizes and understands that trading and investments in leveraged as well as non-leveraged Contracts is:



2.1.1 highly speculative;

2.1.2 may involve an extreme degree of risk; and

2.1.3 Is appropriate only for persons who, if they trade on margin, can assume risk of loss in excess of their margin deposit.

2.2 The Client acknowledges, recognizes and understands that:

2.2.1 because of the low margin normally required in Margin Trades, price changes in the underlying asset may result in significant losses, which losses may substantially exceed the Client's investment and margin deposit;

2.2.2 when the Client directs NAGM to enter into any transaction, any profit or loss arising as a result of a fluctuation in the value of the asset or the underlying asset will be entirely for the Client's account and risk;

2.2.3 the Client warrants that the Client is willing and able, financially and otherwise, to assume the risk of trading in speculative investments;

2.2.4 the Client agrees not to hold NAGM responsible for losses incurred as a consequence of NAGM carrying the Client's account and following its recommendations or suggestions or those of its employees, associates or representatives, unless NAGM has exercised gross negligence in connection herewith;

2.2.5 The Client is aware of the fact that unless it is otherwise specifically agreed, NAGM shall not conduct any continuous monitoring of the transactions already entered into by the Client neither individually nor manually. Hence, NAGM cannot be held responsible for the transactions developing differently from what the Client might have pre-supposed and/or to the disadvantage of the Client;

2.2.6 the Client accepts that guarantees of profit or freedom from loss are impossible in investment trading; and



2.2.7 the Client accepts that the Client has received no such guarantees or similar representations from NAGM, from an Introducing Broker, or representatives hereof or any other entity with whom the Client is conducting a NAGM account

2.2.8 the Client has not received any advice or recommendation by NAGM and will not be relying on any information provided by NAGM in making any decision. Any transaction entered into by the Client will be pursuant to its own independent assessment; and

2.2.9 NAGM has not marketed any of its products or services to the Client and the Client is the principal party who approached NAGM for the Services and to enter into this Agreement.

03. Client Classification

3.1 NAGM attaches different levels of regulatory protection to each category and hence to Clients within each category. In particular, Retail Clients are afforded the most regulatory protection; Professional Clients are considered to be more experienced, knowledgeable and sophisticated and able to assess their own risk and are thus afforded fewer regulatory protections.

3.2 NAGM offers its Clients the possibility to request reclassification online and thus to increase or decrease the level of regulatory protections afforded. Where a Client requests a different categorization (either on an overall level or on a product level), the Client needs to meet certain specified quantitative and qualitative criteria.

3.3 On the basis of the Client's request, NAGM undertakes an adequate assessment of the expertise, experience, and knowledge of the Client to give reasonable assurance, in the light of the nature of transactions or services envisaged that the Client is capable of making his/her own investment decisions and understanding the risks involved. However, if the above-mentioned criteria are not met, NAGM reserves the right to choose whether to provide services under the requested classification.

04. Services

4.1 Subject to the Client fulfilling its obligations under this Agreement, NAGM may enter into transactions with the Client in the following investments and securities:

4.1.1 CFDs on commodities, securities, interest rate and debt securities, stock, cryptocurrencies or other indices, currencies and base and precious metals;

4.1.2 Managed assets whether as OTC or stock exchange traded securities; and

4.1.3 Such other investments as NAGM may from time to time agree.

4.2 The Services provided by NAGM may involve:

4.2.1 Margined transactions; or

4.2.2 Transactions in securities which are: traded on exchanges which are not recognized or designated investment exchanges; and/or not traded on any stock or investment exchange; and/or

4.2.3 not immediately and readily realizable.

4.3 Orders may be placed as market orders to buy or sell as soon as possible at the price obtainable in the market, or on selected products as limit and stop orders to trade when the price reaches a pre-defined level. Limit orders to buy and stop orders to sell must be placed below the current market price, and limit orders to sell and stop orders to buy must be placed above the current market price. If the bid price for sell orders or ask price for buy orders is reached, the order will be filled as soon as possible at the price obtainable in the market. Limit and stop orders are executed consistent with "NAGM's Execution Policy" and are not guaranteed executable at the specified price or amount, unless explicitly stated by NAGM for the specific order.

4.4 In relation to any transaction or Contract, NAGM will effect such transaction or Contract as Principal unless it is specifically agreed that NAGM shall act as Agent for the Client.



4.5 The Client shall, unless otherwise agreed in writing, relative to NAGM enter into Contracts as Principal. If the Client acts as Agent, regardless of whether the Client identifies the Principal to NAGM, NAGM shall not be obliged to accept the said Principal as a client, and consequently NAGM shall be entitled to consider the Client as Principal in relation to the Contract.

4.6 When the Client enters into a Contract Option with NAGM, NAGM will act as counterparty to the Client. NAGM will enter into a contract with a Counterparty which is identical in all respects to the contract between NAGM and the Client. The Counterparty will in turn enter into a contract on the relevant exchange (unless Market Rules requires the Counterparty to act as NAGM's agent in which case NAGM will enter into a contract on the exchange). The Client is contracting with NAGM and has no right of recourse against NAGM's Counterparties or any right over contracts between NAGM and its Counterparties.

4.7 In the event NAGM provides advice, information or recommendations to the Client, NAGM shall not be responsible for the profitability of such advice, information or recommendation as further stipulated in Clause 21, and the Client acknowledges, recognizes and understands that:

4.7.1 All transactions in exchange-traded investments and many Contracts will be effected subject to, and in accordance with, Market Rules;

4.7.2 Market Rules usually contain far-reaching powers in an emergency or otherwise undesirable situation;

4.7.3 If any exchange or clearing house takes any action which affects a transaction or Contract, directly or indirectly, including any Contract Option, then NAGM is entitled to take any action relevant to the situation and reasonable to the parties in the interests of the Client and/or NAGM;

4.7.4 NAGM shall not be liable for any loss suffered by the Client as a result of the acts or omissions of any exchange or clearing house or any action reasonably taken by NAGM as a result of such acts or omissions unless caused directly by NAGM's gross negligence in connection thereto as further stipulated in Clause 21.3;

4.7.5 Where any transaction is effected by NAGM as Agent for the Client, delivery or payment (as

appropriate) by the other party to the transaction shall be at the Client's entire risk;

4.7.6 NAGM's obligation to deliver investments to the Client or to account to the Client or any other person on the Client's behalf for the proceeds of sale of investments shall be conditional upon receipt by NAGM of deliverable documents or sale proceeds (as appropriate) from the other party or parties to the transaction;

4.7.7 NAGM may in whole or in part, on a permanent or temporary basis withdraw any account facility provided by NAGM to the Client. Situations where NAGM may take such action include situations where:

NAGM considers that the Client may be in possession of Inside Information;

NAGM considers that there are abnormal trading conditions; or

NAGM is unable to calculate prices in the relevant Contract due to the unavailability of the relevant market information.

NAGM informs the Client of the withdrawal and the reasons for it, where possible, before the withdrawal and if this is not possible immediately thereafter, unless giving such information would compromise objectively justified security reasons;

4.7.8 NAGM reserves a right to raise commission on withdrawal in case there is no sufficient trading activity between last deposits and withdraw request.

4.8 NAGM does not provide any advice to the Client on any tax issues related to any Services. The Client is advised to obtain individual independent counsel from its financial advisor, auditor or legal counsel with respect to tax implications of the respective Services.

4.9 Notwithstanding any other provision of this Agreement, in providing its Services, NAGM shall be entitled to take any action considered necessary and reasonable to ensure compliance with the Market Rules and all other applicable laws and regulatory decisions.



05. Dealings between NAGM and the Client

5.1 The Client may provide NAGM with oral or written instructions (which shall include instructions provided via the internet or by e-mail as described below). NAGM shall acknowledge the reception of the instructions orally or in writing, as appropriate.

5.2 The Client shall inform NAGM in writing of the persons the Client has granted a Power of Attorney to instruct NAGM on behalf of the Client. For practical reasons, NAGM can only undertake to register one Power of Attorney for the Client. If the Client at any time wishes to revoke such a Power of Attorney, to change the extent of the Power of Attorney, or grant Power of Attorney to a different person this shall also be informed to NAGM in writing and until and unless such revocation or change has been registered by NAGM, the current registered attorney shall be deemed to be the lawful attorney of the Client. NAGM shall act in accordance with general rules regarding Power of Attorneys and will be entitled to receive instructions from any person authorized by the Client as well as persons who appear authorized but NAGM shall not be responsible for any acts undertaken by such persons and whether such person is authorised to provide the instructions at the relevant time.

5.3 In addition to the terms listed on NAGM's website and the terms stated in Section 6 regarding the Trading Platform, the following terms apply to Contracts executed on the internet:

5.3.1 NAGM shall not undertake the risk towards Clients for any loss, expense, cost or liability suffered or incurred by the Client due to failure of the system, transmission failure or delays or similar technical errors unless NAGM has exercised gross negligence in connection herewith, as further stipulated in Clause 21.3 and Clause 6.9;

5.3.2 NAGM may offer real-time tradable prices to the Client. Due to delayed transmission between the Client and NAGM the price offered by NAGM may have changed before an order from the Client is received by NAGM. If automatic order execution is offered to the Client, NAGM shall be entitled to change the price on which the Client's order is executed to the market value at the time at which the order from the Client was received;



5.3.3 Prices offered by NAGM regarding the sale, purchase or exercise of Contract Options reflect the price of the relevant exchange traded product. Due to delays from the Client's execution of an order or instruction regarding a Contract Option to the execution of the relevant exchange traded product on the exchange, the price as listed on the Trading Platform is subject to change, in order for the Contract Option to reflect the price of the relevant exchange traded product at the time of its execution or exercise (as applicable);

5.3.4 The Trading Platform may be available in several versions, which may be differentiated in various aspects including, but not limited to the level of security applied, products and services available etc. NAGM shall not be liable to the Client for any loss, expense, cost or liability suffered or incurred by the Client due to the Client using a version different from NAGM' standard version with all available updates installed;

5.3.5 The Client shall be responsible for all orders, and for the accuracy of all information, sent via the internet using the Client's name, password or any other personal identification means implemented to identify the Client;

5.3.6 The Client is obliged to keep passwords secret and ensure that third parties do not obtain access to the Client's trading facilities;

5.3.7 If the Trading Platform is used for Commercial use the Client is liable to NAGM for Contracts executed by use of the Client's password even if such use might be wrongful;

5.3.8 Regardless of the fact that the Trading Platform might confirm that a Contract is executed immediately when the Client transmits instructions via the Trading Platform, it is the Settlement/Trade Confirmation forwarded by NAGM or made available to the Client on the Trading Platform which solely constitutes NAGM's confirmation of execution.

5.4 Any instruction sent via the Trading Platform or by e-mail by the Client shall only be deemed to have been received and shall only then constitute a valid instruction and/or binding Contract between NAGM and the Client when such instruction has been recorded as executed by NAGM and confirmed by NAGM to the Client through the Settlement/Trade Confirmation and/or Account Statement, and the mere transmission of an instruction by the Client shall not constitute



a binding Contract between NAGM and the Client.

5.5 The Client shall promptly give any instructions to NAGM, which NAGM may require. If the Client does not give such instructions promptly, NAGM may, at its reasonable discretion, take such steps at the Client's cost, as NAGM considers necessary or desirable for its own protection or the protection of the Client. This provision is similarly applicable in situations when NAGM is unable to obtain contact with the Client.

5.6 If the Client does not provide NAGM with notice of its intention to exercise an option, a Contract Option or another Contract which requires an instruction from the Client at the time stipulated by NAGM, NAGM may treat the option or Contract as abandoned by the Client. If the Client wishes to exercise an option, Contract Option or another Contract, the Client must provide NAGM with notice thereof in reasonable time (and within applicable cut-off times) for NAGM to exercise the corresponding right under any contract equivalent to the Contract Option that NAGM has entered into with any Counterparty. Contract Options (put and call) that close one tick or more in the money on the last trading day will automatically be exercised, regardless of whether the Client has purchased or sold the Contract Option. The Client cannot instruct NAGM not to exercise Contract Options that are in the money at expiry and cannot at any time instruct NAGM to exercise Contract Options that are out of the money.

5.7 NAGM applies a random method of assignment among its Clients' Contract Options when NAGM is notified by its Counterparties that one or more short option positions have been assigned. NAGM's allocation method randomly selects short Contract Options among all NAGM's Clients' positions, including Contract Options opened immediately prior to the assignment. All short Contract Options are liable for assignment at any time. If a short Contract Option is assigned, the Client is obliged, within the applicable time of delivery, to deliver the relevant amount of cash or assets in the case of a call Contract Option and the relevant amount of cash in the case of a put Contract Option, to effect settlement.

5.8 NAGM may (but shall not in any circumstances be obliged to) require confirmation in such form as NAGM may reasonably request if an instruction is to close an Account or remit money due to the Client or if it appears to NAGM that such confirmation is necessary or desirable.



5.9 Pursuant to general rules regarding power of attorney the Client is accountable to NAGM for losses which NAGM may suffer as a result of instructions from a person who has explicitly or tacit power of attorney to give NAGM instructions on behalf of the Client.

5.10 NAGM reserves the right in its absolute discretion to cancel, unwind, close out, repair, reinstate or take other action it may deem necessary with respect to open or closed trades of Client or instructions from the Client where the trades executed or instructions submitted would be in violation of, but not limited to, the Agreement, securities markets legislation, usual market practices, legislation on money laundering or insider trading or if the Client is using or has otherwise engaged proprietary or third party malicious and manipulative software or plugins or general trading style that in NAGM, its eligible counterparties' or liquidity providers' view, has the actual, suspected or potential nature of breaching the Agreement or relevant securities markets legislation or NAGM believes that to execute its absolute discretion with the regards to the above matters is necessary to protect its own interests, or the interests of its Clients.

5.11 In general, NAGM shall act according to instructions as soon as practically possible and shall, as far as trading instructions are concerned, act consistent with the broker's Best Execution Policy. However, if after instructions are received, NAGM believes that it is not reasonably practicable to act upon such instructions within a reasonable time, NAGM may defer acting upon those instructions until it is, in NAGM's reasonable opinion, practicable to do so or as soon as possible notify the Client that NAGM is refusing to act upon such instructions.

5.12 It is possible that errors may occur in the prices of transactions quoted by NAGM. In such circumstances, without prejudice to any rights it may have, NAGM shall not be bound by any Contract which purports to have been made (whether or not confirmed by NAGM) at a price which:

i NAGM is able to substantiate to the Client was manifestly incorrect at the time of the transaction; or

ii Was, or ought to have reasonably been known by the Client to be incorrect at the time of the transaction. In which case NAGM reserves the right to either



cancel the trade all together or

Correct the erroneous price at which the trade was done to either the price at which NAGM hedged the trade or alternatively to the historic correct market price.

5.13 Trading strategies aimed at exploiting errors in prices and/or concluding trades at off-market prices (commonly known as "sniping") are not accepted by NAGM. Provided that NAGM can document that there on the time of the conclusion of the trade were errors in prices, commissions, or in the Trading Platform, and provided NAGM can render probable that the Client, based on its trading strategy or other provable behavior, deliberate and/or systematically has exploited or attempted to exploit such an error, NAGM is entitled to take one or more of the following countermeasures:

- i adjust the price spreads available to the Client;
- ii restrict the Client's access to streaming, instantly tradable quotes, including providing manual quotation only;
- iii retrieve from the Client's account any historic trading profits that NAGM can document have been gained through such abuse of liquidity at any time during the client relationship; and/or
- iv Terminate the client relationship immediately by giving written notice.

5.14 When the Client is trading with NAGM, it is prohibited to:

- a. knowingly or unknowingly uses trading strategies that exploit errors in the services such as errors in display of prices or delay in their update as stipulated in Clause 5.13;
- b. performs trades using an external or slow data feed;
- c. performs, alone or in concert with any other persons, including between connected accounts, or accounts held with different entities, trades or combinations of trades the purpose of which is to manipulate trading, for example by simultaneously entering into opposite positions;



- d. performs trades in contradiction with the terms and conditions of NAGM and the trading platform;
- e. uses any software, artificial intelligence, ultra-high speed, or mass data entry which might manipulate, abuse, or give Client an unfair advantage when using NAGM's systems or services;
- f. performs gap trading by opening trade(s):
 - i) when major global news, macroeconomic event or corporate reports or earnings ("market affecting events"), that might affect the relevant financial market (i.e. market that allows trading of financial instruments that might be affected by the events), are scheduled; and
 - ii) 2 hours or less before a relevant financial market is closed for two (2) hours or longer; or
- g. otherwise performs trades in contradiction with how trading is commonly performed in the forex market or in any other financial market, or in a way that establishes justified concerns that NAGM might suffer financial or other harm as a result of the Client's irregular/illegal/exploitative/fraudulent activities (e.g. overleveraging, overexposure, one-sided bets, account rolling);
- h. to exploit the Services by performing trades without applying market standard risk management rules for trading on financial markets, this includes, among others, the following practices (i) opening substantially larger position sizes compared to Client's other trades, whether on this or any other Client's account, or (ii) opening substantially smaller or larger number of positions compared to Client's other trades, whether on this or any other Client's account; and
- i. performs trade that is in breach of any securities laws/regulations, engages in any fraudulent or deceptive activity or exploits the Trading Platform in any way (including any errors in prices and/or concluding trades at off-market prices) or market manipulation or commits/engages in any prohibited trading activities.

NAGM reserves the absolute right to determine, at its own discretion, whether certain trades, practices, strategies, activities or situations are forbidden trading practices. On occurrence of the



above, NAGM is entitled to take one or more of the following countermeasures:

- a. adjust the price spreads and/or reduce the offered leverage on products available to the Client;
- b. restrict the Client's access to streaming, instantly tradable quotes, including providing manual quotation only;
- c. remove the transactions that violate the prohibition from the Customer's trading history and/or not count or forfeit their results in the profits and/or losses achieved by the such trading activities and/or retrieve from the Client's account any historic trading profits that have been gained through such abuse of liquidity at any time during the client relationship;
- d. to immediately cancel all Services provided to the Customer and subsequently terminate the client relationship immediately by giving written notice; and/or
- e. In case when some or all irregular/illegal/exploitative/fraudulent trading practices are executed on one or more accounts of one Customer, or accounts of various Customers, then NAGM is entitled to cancel all Services and terminate all respective contracts related to any and all Customer's accounts and/or apply other measures. NAGM may exercise any and all actions in in this clause at its own discretion.

5.15 If the Client is more than one person (for example, joint accountholders):

- i the liabilities of each such person shall be direct, joint and several;
- ii NAGM may act upon instructions received from anyone person who is, or appears to NAGM to be, such a person, whether or not such person is an Authorized Person;
- iii any notice or other communication provided by NAGM to one such person shall be deemed to have been provided to all such persons; and
- iv The rights of NAGM under Clause 20 shall apply if an event described in Clause 20 shall be deemed to have occurred in respect of any one of such persons.



5.16 The Client agrees that NAGM may record all telephone conversations, internet conversations, and meetings between the Client and NAGM and use such recordings, or transcripts from such recordings, as evidence towards any party (including, but not limited to, any regulatory authority and/or court of law) to whom NAGM at its reasonable discretion sees it to be desirable or necessary to disclose such information in any dispute or anticipated dispute between NAGM and the Client. However, technical reasons may prevent NAGM from recording a conversation, and recordings or transcripts made by NAGM will be destroyed in accordance with NAGM's normal practice. Consequently, the Client should not rely on such recordings to be available.

5.17 When the Client instructs NAGM to enter into a position opposite to one or more of the Client's open positions, NAGM will close out the opposite position in accordance with the FIFO principles unless the position has related orders or otherwise agreed.

5.18 The Client acknowledges that NAGM has the right to, but not the obligation to close directly opposite positions. This applies not only when the positions are held on the on the same account, but also when they are held on separate accounts.

5.19 If the Client operates several Accounts (or sub-accounts) and opposite positions are opened on different Accounts (or sub-accounts), NAGM shall not close out such positions. The Client is specifically made aware that unless closed manually, all such positions may be rolled over on a continuous basis and thereby consequently all incur a cost for such roll-over.

06. Special Note on the Use of the Trading Platform

6.1 The technical requirements to which the Client's IT equipment, operating system, Internet connection etc. shall conform are described on NAGM's website.

6.2 The Client shall enter his user ID and password when logging on to the Trading Platform. The Client should memorize the password. The Client is obligated to notify NAGM without undue delay on becoming aware of unauthorized use of the Trading Platform, or if the Client suspects that the password has been misappropriated by a third party, the Client shall contact NAGM



immediately to block his Trading Platform. The Client can then order a new password. The Client is for a period of 18 months after notification entitled to request NAGM to provide the Client with the means to prove that he made such notification.

6.3 The Client can block his Trading Platform at any time by contacting NAGM. Blocking the Trading Platform prevents other persons from accessing it. Open orders and positions placed on the platform before the blocking will not be affected by the blocking unless the Client specifically requests so, and the Client is responsible for deciding about his positions.

6.4 The right to use the Trading Platform is personal, and the Client shall not allow other persons to use his user ID and/or his password. If the Client wants to allow a third party to trade on the Client's account, the Client shall issue a separate power of attorney to the relevant third party. The power of attorney shall be written on one of NAGM's power of attorney forms. The issue of the power of attorney shall be approved by NAGM.

6.5 From the Trading Platform the Client can print reports on trading activities and his account balances.

6.6 Where the Client has placed an order which he subsequently regrets, the Client may request that the order be canceled up until the time of execution. The Client is aware that NAGM is under no obligation to cancel the order. A request for cancellation or an order can be made via the Trading Platform or by calling NAGM Sales Trading. Requests concerning cancellation of orders generated when the margin is exceeded can only be made to NAGM Sales Trading. An order shall not be considered to be canceled until the Client has received a written confirmation from NAGM.

6.7 NAGM shall not be liable for losses in cases of abnormal and unforeseeable circumstances beyond the control of NAGM pleading for the application of those circumstances, the consequences of which would have been unavoidable despite all efforts to the contrary.

6.8 If the Trading Platform is used for Commercial use NAGM shall not be liable for any indirect losses and/or losses resulting from:

i Operational failures preventing the use of the Trading Platform;

- ii Interruptions preventing the Client from accessing the Trading platform;
- iii Use of the Internet as a means of communication and transport;
- iv Damage caused by matters relating to the Client's own computer systems.

6.9 NAGM shall not be responsible for losses resulting from the Client's installation and use of the computer programs used on the Trading Platform, unless such liability follows from indispensable rules of law. Where the Trading Platform is used for Commercial Use, the Client shall be responsible for ensuring that the Trading Platform is adequately insured against direct and indirect losses which may result from the installation and use of the computer programs in the Client's computer system. Furthermore, the Client shall be obliged to make backup copies of data which, should such data be lost, might result in losses for the Client.

6.10 NAGM reserves the right to archive or disable the Client Account that is inactive (no trading and/or deposit/withdrawal activity) for at least 90 calendar days and has a balance of equal or less than 10 euros or equivalent in other currencies. The Client Account may be restored from archive only to generate a report/statement and not for trading or depositing. Restored Client Account is again put back to archive once the report/statement is generated. The Client may always open a new trading account and is allowed to transfer any archived balance to the new account. NAGM is not obligated to inform the Client prior to or after activation/disabling.

07. Margins, Security, Payments and Delivery

7.1 The Client shall pay to NAGM on demand:

- I. Such sums of money by way of deposits, or as initial or variation margin as NAGM may require. In the case of a Contract effected by NAGM on an exchange, such margin shall be not less than the amount or percentage stipulated by the relevant exchange plus any additional margin that NAGM at its reasonable discretion may require

- II. such sums of money as may from time to time be due to NAGM under a Contract and such sums as may be required in or towards clearance of any debit balance on any Account;
- III. such sums of money as NAGM may from time to time require as security for the Client's obligations to NAGM; and
- IV. Any amount to maintain a positive cash balance on any and all Account(s).

7.2 When dealing with Contract Options NAGM will enter into a contract with its Counterparties which is identical in all respects to the Contract Option between NAGM and the Client and NAGM may under such Counterparty contract be required to deliver additional margin from time to time. NAGM may without notice change the margin requirement towards the Client to reflect changes in applicable margin requirements for NAGM from time to time under any Counterparty contract.

7.3 If the Client makes any payment which is subject to any price fluctuations, withholding or deduction, the Client shall pay to NAGM such additional amount to ensure that the amount actually received by NAGM will equal the full amount NAGM would have received had no price fluctuations, withholding or deduction been made.

7.4 Payments into the Client's account are deposited by NAGM on the condition of NAGM receiving the amount in question. This shall apply irrespective of whether it has been explicitly stated in receipts or other notices of or requests for payment.

7.5 With the prior written agreement of NAGM on each occasion, the Client may deposit Security with NAGM or provide NAGM with a guarantee or indemnity from a person and in a form acceptable to NAGM instead of cash for the purpose of complying with its obligations. The Client is made specifically aware that NAGM at its reasonable discretion may determine the value by which Security shall be registered and consequently contribute to NAGM's demand towards the Client and NAGM may continuously change such value of Security without prior notice to the Client.

7.6 The Client is made aware that securities held or deposited on the Client's account with NAGM the Client cannot put up as collateral or guarantee for any of the Client's obligations towards a



third party.

7.7 Any Security will be held by an intermediate broker or eligible custodian, appointed by NAGM, and the intermediate broker or eligible custodian shall be responsible for claiming and receiving all interest payments, income and other rights accruing to the Client.

7.8 NAGM is with the Client's specific consent entitled to:

- a) pass on any money or Security received from the Client in order to satisfy NAGM's obligations to any third party;
- b) charge, pledge or grant any security arrangement over Security in order to satisfy NAGM's obligations to any third party in which case the Security may or may not be registered in the Client's name;
- c) lend Security to any third party in which case the Security may or may not be registered in the Client's name; and
- d) return to the Client other Security than the original Security.

7.9 NAGM shall not be obliged to account to the Client for any income received by NAGM as a result of carrying out any of the activities described in this Clause.

7.10 The Client shall be obliged to promptly deliver any money or property deliverable by it under a Contract in accordance with the terms of that Contract and with any instructions given by NAGM for the purpose of enabling NAGM to perform its obligations under any corresponding Contract entered into between NAGM and a third party.

7.11 If the Client fails to provide any margin, deposit or other sum due under this Agreement in respect of any transaction NAGM may close any open position without prior notice thereof to pay off any amounts due to NAGM. This is further regulated in Clause 8.2 and Clause 19.

7.12 If the Client fails to make any payment when it falls due, the Client shall pay interest (from the due date and until actual date) on the outstanding amount at the rate stated in the



Commissions, Charges & Margin Schedule.

7.13 The Client is advised that NAGM shall have the right, in addition to any other rights it may have under this Agreement, to limit the size of the Client's open positions (net or gross) and to refuse orders to establish new positions. NAGM will inform the Client as soon as possible regarding such refused orders and the reason for the refusals. Situations where NAGM may exercise such right include, but are not limited to, where:

- a) NAGM has reason to believe that the Client may be in possession of Inside Information;
- b) NAGM considers that there are abnormal trading conditions;
- c) the value of the Client's Security (as determined by NAGM in accordance with Clause 7.5) falls below the minimum margin requirement as defined in NAGM's Commissions, Charges & Margin Schedule; or
- d) The Client has a negative cash-balance on any Account.

7.14 Settlement of Contract Options shall correspond to the settlement of the relevant exchange traded option in accordance with the market rules and terms and conditions applicable to the relevant exchange traded option. For Contract Options on cash settled options, final settlement requires payment of the cash difference between the value of the underlying option and the strike price. For Contract Options regarding physically settled options, the Contract Options will settle into the respective contract, stock or other security. Contract Options regarding options on futures will settle into a future acquired at the strike price. NAGM will only allow the Client to trade Contract Options on Contracts with physical delivery if the Contract Option expires before the underlying Contract. NAGM will require Clients to close any Contract with physical delivery of commodities before they can be exercised (i.e. NAGM does not support physical delivery of commodities).

08. Margin Trades



8.1 On the date of the opening of a Margin Trade between NAGM and the Client, NAGM may require the Client to have margin on the Account at least equivalent to NAGM's initial margin requirement.

8.2 NAGM's margin requirement shall apply throughout the term of the Margin Trade. It is the Client's continuous responsibility to ensure that sufficient margin is available on the Account at any time. If practicably possible NAGM shall notify the Client if the margin requirements are not met. If, at any time during the term of a Margin Trade, the margin available on the Account is not sufficient to cover NAGM's margin requirement, the Client is obliged to reduce the amount of open Margin Trades or transfer adequate funds to NAGM. Even if the Client takes steps to reduce the size of open Margin Trades or to transfer sufficient funds to NAGM, NAGM may close one, several or all of the Client's Margin Trades or part of a Margin Trade and/or liquidate or sell securities or other property at the Client's account at its sole discretion without assuming any responsibility towards the Client for such action, in case the client's actions aimed at reducing the size of the open trades or depositing additional funds to the trading account are not completed prior to the automatic stop out event.

8.3 If NAGM due to insufficient margin, cf. Clause 8.2, may close one, several or all of the Client's Margin Trades, the Client shall expect, unless otherwise agreed and confirmed by NAGM that all of the Client's open Margin Trades will be closed.

8.4 If the Client has opened more than one Account, NAGM is entitled to but have no responsibility to transfer money or Security from one Account to another, even if such transfer will necessitate the closing of Margin Trades or other trades on the Account from which the transfer takes place.

8.5 NAGM's general margin requirements for different types of Margin Trades are displayed on NAGM's web site. However, NAGM reserves the right to determine specific margin requirements for individual Margin Trades.

8.6 The Client is specifically made aware that the margin requirements are subject to change without notice. When a Margin Trade has been opened, NAGM is not allowed to close the Margin Trade at its discretion but only at the Client's instruction or according to NAGM's rights under this



Agreement. However, NAGM will increase the margin requirements if NAGM considers that its risk on a Margin Trade has increased as compared to the risk on the date of the opening.

09. Accounts

9.1 NAGM will make available to the Client a Settlement/Trade Confirmation in respect of any transaction or Contract entered into by NAGM with or for the Client and in respect of any open position closed by NAGM for the Client. Settlement/Trade Confirmations will normally be available instantly following the execution of the transaction.

9.2 An Account Summary and Account Statement are available to the Client through the Trading Platform. The Account Summary will normally be updated periodically during NAGM's opening hours. The Account Statement will normally be updated every Business Day with information for the previous Business Day. By accepting this Agreement the Client agrees not to receive any Account Statements or Account Summaries in printed form from NAGM other than upon specific request.

9.3 Any notice or other communication to be provided by NAGM under the Terms, including Account Statements and Settlement/Trade Confirmations, may be sent by NAGM at its option to the Client in electronic form by e-mail or by display on the Client's account summary on the Trading Platform. The Client is obliged to provide NAGM with an e-mail address for this purpose. An e-mail message is considered received by the Client when sent from NAGM. NAGM is not responsible for any delay, alteration, re-direction or any other modification the message may undergo after transmission from NAGM. A message on the Client's account on the Trading Platform is considered received by the Client when NAGM has placed the message on the Trading Platform. It is the responsibility of the Client to ensure that the Client's software and hardware setup does not stand in the way of the Client receiving e-mails or get access to the Trading Platform from NAGM.

9.4 The Client is obliged to verify the contents of each document, including documents sent in electronic form from NAGM. Such documents shall, in the absence of manifest error, be deemed



conclusive unless the Client notifies NAGM in writing to the contrary immediately after having received such document. In the event that the Client believes to have entered into a transaction or Contract, which should have produced a Settlement/Trade Confirmations or otherwise a posting on the Client's account, but the Client has not received such confirmation, the Client must inform NAGM immediately when the Client ought to have received such confirmation. In the absence of such information the transaction or Contract may at NAGM's reasonable discretion be deemed non-existent.

10. Commissions, Charges, and Other Costs

10.1 The Client shall be obliged to pay to NAGM the commissions and charges set out in the Commissions, Charges & Margin Schedule which is available on the website.

10.2 NAGM may vary such commissions and charges without notice when the change is to the Client's advantage, or the grounds for changes are due to external circumstances beyond NAGM's control. Such circumstances are:

- a) Changes in the relationship with NAGM's counterparties, which affect NAGM cost structures; and/or
- b) Changes in commissions and charges from exchanges, clearing houses, information providers or other third-party providers that are passed on to the Client by NAGM; or
- c) Changes in any law, regulation or guidelines, which affect NAGM or the Trading Platform.

10.3 NAGM may vary such commissions and charges, with one month's notice if:

- a) market conditions, including competitive behavior, call for changes to NAGM conditions;
- b) NAGM for commercial reasons wishes to change its general cost and pricing structure; and/or
- c) significant particulars of the Client, based on which individual conditions were provided, have

changed.

10.4 In addition to such commissions and charges, the Client shall be obliged to pay all applicable VAT and other taxes, storage and delivery charges, exchange and clearing house fees and all other fees incurred by NAGM in connection with any Contract and/or in connection with maintaining the Client relationship.

10.5 Furthermore, NAGM shall be entitled to demand that the following expenses are paid separately by the Client:

- a) all extraordinary disbursements resulting from the client relationship e.g. telephone, telefax, courier, and postal expenses in case the Client requests hardcopy Settlement/Trade Confirmations, Account Statements etc. which NAGM could have delivered in electronic form;
- b) any expenses of NAGM, caused by non-performance by the Client, including a fee determined by NAGM in relation to forwarding of reminders, legal assistance etc.;
- c) any expenses of NAGM in connection with replies to inquiries by public authorities, including a fee determined by NAGM in relation to forwarding of transcripts and enclosures and for the preparation of copies;
- d) administration fees in connection with security deposits, and any expenses of NAGM in relation to a pledge, if provided, including any insurance premium payments; and
- e) Any expenses of NAGM in connection with auditor's comments/reports if such is requested by the Client.

10.6 The fees will be charged either as a fixed amount corresponding to payments effected, or as a percentage or hourly rate corresponding to the service performed. The methods of calculation can be combined. NAGM reserves the right to introduce new fees.

10.7 NAGM may share commissions and charges with its associates, Introducing Brokers or other third parties or receive remuneration from them in respect of Contracts entered into by NAGM. Details of any such remuneration or sharing arrangement will not be set out on the relevant

Settlement/Trade Confirmations. NAGM (or any associate) may benefit from commission, mark-up, mark-down or any other remuneration where it acts for the Counterparty to a Contract.

10.8 NAGM will upon reasonable request and to the extent possible disclose to the Client the amount of commission, mark-up, mark-down or any other remuneration paid by NAGM to any Introducing Broker or other third party.

10.9 Unless specified otherwise in this Agreement, all amounts due to NAGM (or Agents used by NAGM) under this Agreement shall, at NAGM's option:

- a) be deducted from any funds held by NAGM for the Client; or
- b) be paid by the Client in accordance with the provisions of the relevant difference account, Settlement/Trade Confirmation or other advice.

10.10 In respect of any transactions to be effected OTC, NAGM shall be entitled to quote prices at which it is prepared to trade with the Client. Save where NAGM exercises any rights it may have under this Agreement to close a Contract, it is the Client's responsibility to decide whether or not it wishes to enter into a Contract at such prices.

10.11 Furthermore, the Client acknowledges, recognizes and accepts that the procedures described in Clause 10 and Clause 13 may result in additional indirect costs for the Client. The Client shall fully indemnify and hold harmless NAGM for any losses, damages, costs and expenses due to the Client's breach of this Clause 10.

11. Interest and Currency Conversions

11.1 Subject to the Clause below and save as otherwise agreed in writing, NAGM shall not be liable to:

- a) pay interest to the Client on any credit balance in any Account or on any other sum held by NAGM; or



- b) account to the Client for any interest received by NAGM on such sums or in- connection with any Contract.

11.2 The Client is entitled to interest on the basis of the Client's positive Net Free Equity in accordance with the terms in NAGM's Commissions, Charges & Margin Schedule.

11.3 The Client is obliged to pay interest on the basis of the Client's negative Net Free Equity in accordance with the terms in NAGM's Commissions, Charges & Margin Schedule.

11.4 NAGM may vary such interest rates and/or thresholds for interest calculation without notice when changes are to the Client's advantage, or the grounds for changes are due to external circumstances beyond NAGM's control. Such circumstances are:

- a) Changes in the monetary or credit policies domestic or abroad that affect the general interest level in a way that is of importance to NAGM;
- b) Other changes in the general interest level, including in the money and bond markets, that is of importance to NAGM;
- c) Changes in the relationship with NAGM's Counterparties, which affect NAGM's cost structures.

11.5 NAGM may vary such interest rates where the Trading Platform is used for Commercial use with one month's notice, and where the Trading Platform is used for Private use with two months' notice if:

- a) market conditions, including competitive behavior, call for a change to NAGM conditions;
- b) NAGM wishes to change its general commission, fee and pricing structure for commercial reasons; and/or
- c) Changes to significant particulars of the Client, based on which individual conditions were provided, occurs.



The Client is deemed to have accepted such changes if he does not, before the proposed date of their entry into force, notify NAGM that he does not accept them.

11.6 NAGM is entitled, but shall not in any circumstances be obliged, to convert:

- a) any realized gains, losses, option premiums, commissions, interest charges and brokerage fees which arise in a currency other than the Client's base currency (i.e. the currency in which the Client's Account is denominated) to the Client's base currency;
- b) any cash currency deposit to another cash currency deposit for the purpose of purchasing an asset denominated in a currency other than the Client's base currency;
- c) any monies held by NAGM for the Client into such other currency as NAGM considers necessary or desirable to cover the Client's obligations and liabilities in that currency.

11.7 Whenever NAGM conducts currency conversions, NAGM will do so at such reasonable rate of exchange as NAGM selects. NAGM shall be entitled to add a mark-up to the exchange rates. The prevailing mark-up is defined in the Commissions, Charges & Margin Schedule.

12. Pledge Agreement

12.1 Any and all Security transferred to NAGM by the Client or held by NAGM or by NAGM's Counterparties on behalf of the Client is pledged as a security for any liability that the Client may have or get towards NAGM. Without limitation such Security shall comprise the credit balances on Accounts, the securities registered as belonging to the Client on NAGM's books, and the value of the Client's open positions with NAGM.

12.2 If the Client fails to fulfill any obligation under this Agreement, NAGM is entitled to sell any pledged Security immediately without any notice or court action. Such sale shall take place by the means that NAGM in its reasonable discretion determines and at the price that NAGM in its reasonable discretion determines to be the best obtainable.

13. Netting Agreement

13.1 If on any date the same amounts are payable under this Agreement by each party to the other in the same currency, then, each party's obligations to make payment of any such amount will be automatically satisfied by netting. If the amounts are not in the same currency, the amounts are converted by NAGM in accordance with the principles referred to in Clause 11.

13.2 If the aggregate amount that is payable by one party exceeds the aggregate amount that is payable by the other party, then the party by whom the larger aggregate amount is payable shall pay the excess to the other party and the obligations to make payment of each party will be satisfied and discharged.

13.3 If the Client, at any time during the Client relationship, has a negative cash-balance in any Account, NAGM is entitled but not obligated to net between the Client's Accounts. The Client shall bear all the charges and any other costs associated with such netting in accordance with the Commissions, Charges & Margin Schedule.

13.4 If the Client relationship is terminated according to Clause 24, the claims that the parties have against each other shall be finally discharged by means of netting (closed). The value of open Contracts shall be determined according to the principles set forth below and the final amount to be paid by one of the parties shall be the difference between the payment obligations of the parties.

13.5 Rates based on which the Contracts shall be closed shall be market rates applicable on the day on which NAGM decides to close the Contracts.

13.6 NAGM may at its reasonable discretion determine the rates by obtaining an offer from a Market Maker in the asset in question or by applying rates from electronic financial information systems.

13.7 When determining the value of the Contracts to be netted, NAGM shall apply its usual spreads and include all costs and other charges.



13.8 This netting agreement shall be binding towards the estate and creditors of the parties to the client relationship.

14. Market Making

14.1 When NAGM executes orders as Agent for the Client on a recognized stock or futures exchange, NAGM will not be a party to such a trade as such orders will be executed in the trading system of the relevant exchange at the best price and the most favorable conditions available at the time of the order or according to the Client's specific instructions, e.g. in a situation where the Client has chosen to limit the order. NAGM will not include any additional spread in the price of the execution achieved for the Client but will be remunerated according to the Commissions, Charges & Margin Schedule.

14.2 The Client is specifically made aware that in certain markets, including the foreign exchange markets, OTC foreign exchange options and CFD Contracts, NAGM may act as a Market Maker.

14.3 When acting as a Market Maker, NAGM will under normal market circumstances quote the Client bid and ask prices.

14.4 In order for NAGM to quote prices with the swiftness normally associated with speculative trading, NAGM may have to rely on available price or availability information that may later prove to be faulty due to specific market circumstances, for instance, but not limited to, lack of liquidity in or suspension of an asset or errors in feeds from information providers or quotes from Counterparties. If so and if NAGM has acted in good faith when providing the price to the Client, NAGM may cancel the trade with the Client but shall do so within reasonable time and shall provide the Client with a full explanation for the reason for such cancellation, however under no circumstance shall NAGM be obliged to do so or compensate the Client for any loss due to the aforementioned.

14.5 Following execution of any position with a Client, NAGM may at NAGM's reasonable discretion subsequently offset each such client position with another client position, or a position



with one of NAGM's Counterparties or retain a proprietary position in the market with the intention to obtain trading profits from such positions. Such decisions and actions may therefore result in NAGM off- setting client positions at prices different (sometimes significantly different) from prices quoted to clients, resulting in trading profits or losses for NAGM. This in turn can raise the possibility of the Client incurring what may be seen as an implied cost (i.e. the difference between the price at which the Client traded with NAGM and the price at which NAGM subsequently traded with Counterparties and/or other clients) due to any profits realized by NAGM as a result of the Market Making function. However, the Market Making function may involve significant costs to NAGM if the market moves against NAGM as compared to the price at which NAGM traded with the Client.

14.6 The Client accepts that NAGM in such markets where NAGM acts as Market Maker, may hold positions that are contrary to positions of the Client, resulting in potential conflicts of interest between NAGM and the Client, cf. Clause 16.

14.7 In markets, where NAGM acts as a Market Maker, the Client accepts that NAGM has no obligation to quote prices to clients at all times in any given market, nor to quote such prices to clients with a specific maximum spread.

14.8 In markets, where NAGM acts as a Market Maker, NAGM may or may not charge commissions. However, irrespective of whether or not NAGM charges any commissions, the Client accepts that NAGM will seek to make additional profits out of its performance as a Market Maker and the size of any such profits may be considerable if and when compared with the Client's margin deposit.

14.9 The Client acknowledges, recognizes and accepts that the price quoted to the Client includes a spread when compared with the price to which NAGM may have covered or expected to be able to cover the Contract in a trade with another client or a Counterparty. Furthermore, the Client acknowledges, recognizes and accepts that said spread constitutes remuneration to NAGM and that such spread not necessarily can be calculated for all Contracts and that such spread will not be specified at the Settlement/Trade Confirmation or otherwise revealed to the Client.



14.10 The Client acknowledges, recognizes and accepts that NAGM quotes variable spreads on options. The Client is specifically made aware that variable option spreads are affected by actual market conditions, which are beyond NAGM's control. NAGM does not guarantee any maximum or minimum quotable option spreads.

14.11 Any commission costs, interest charges, costs associated to and included in the spreads quoted by NAGM as a Market Maker in certain markets and other fees and charges will consequently influence the Client's trading result and will have a negative effect on the Client's trading performance compared to a situation if such commission costs, interest charges, costs associated to and included in the spreads did not apply.

14.12 Whilst dealing spreads and commissions are typically a small fraction in relation to the value of the assets traded, such costs may be considerable when compared with the Client's margin deposit. As a consequence thereof the Client's margin deposit may be depleted by trading losses that the Client may incur and by the directly visible dealing costs such as commissions, interest charges and brokerage fees as well as the said not visible costs for the Client, caused by NAGM's performance as a Market Maker.

14.13 If the Client is an active trader and is undertaking numerous transactions, the total impact of costs (direct or indirect) may be significant. Consequently, the Client may have to obtain significant profits in the markets in order to cover the costs associated with trading activities with NAGM. For very active Clients, such costs may over time exceed the value of the margin deposited. Normally, when trading margined derivatives, the lower the percentage of the applicable margin rate, the higher the proportion of the costs associated with executing a transaction.

14.14 The Client is specifically made aware that in the area of market making in foreign exchange, OTC foreign exchange options, CFD Contracts and other OTC products, significant implied costs can arise as a consequence of the profits made by NAGM performing in its capacity as a Market Maker.

14.15 NAGM's performance as a Market Maker may negatively affect the Client's Account with NAGM and the said implied costs are neither directly visible nor directly quantifiable for the Client



at any time.

14.16 NAGM is at no time obliged to disclose any details of its performance or income produced as a Market Maker or otherwise related to other commissions, charges and fees.

14.17 The Client is specifically made aware that CFD Contracts may be OTC products quoted by NAGM whilst operating as a Market Maker and not traded on a recognized stock exchange. As a result, the description above of the implied, not visible costs related to NAGM's performance as a Market Maker may also apply to any CFD Contract.

15. Aggregation and Split

15.1 NAGM is in accordance with the broker's Best Execution Policy entitled to aggregate the Client's orders with the broker's own orders, orders of any of the broker's associates and/or persons connected with NAGM including employees and other clients. Furthermore, NAGM may split the Client's orders when executing these. The orders will only be aggregated or split if NAGM reasonably believes it to be in the best interest of the Client. On some occasion's aggregation and split of the Client's order may result in the Client obtaining a less favorable price than if the Client's orders had been executed respectively separately or mutually.

16. Conflicts Of Interest

16.1 NAGM, its associates or other persons or companies connected with NAGM may have an interest, relationship or arrangement that is material in relation to any transaction or Contract effected, or advice provided by NAGM, under this Agreement. By accepting this Agreement and NAGM's Conflict of Interest Policy (which distinctly describes the general character and/or background of any conflict of interest) the Client agrees that NAGM may transact such business without prior reference to any potential specific conflict of interest.



17. Counterparties

17.1 In order to give effect to the Client's instructions, NAGM may instruct a Counterparty selected at NAGM's discretion and NAGM shall do so where the transaction is to be subject to the rules of an exchange or market of which NAGM a member is not.

17.2 NAGM shall not be responsible for errors committed by such Counterparties unless it is proven that NAGM has not acted with sufficient care when selecting the Counterparty.

18. Introducing Brokers

18.1 The Client may have been referred to NAGM by an Introducing Broker. If so, NAGM shall not be responsible for any agreement made between the Client and the Client's Introducing Broker. The Client acknowledges that any such Introducing Broker will either be acting as an independent intermediary or an Agent for the Client and that no such Introducing Broker shall be authorized to make any representations concerning NAGM or NAGM's Services.

18.2 The Client is specifically made aware that the Client's agreement with its Introducing Broker may result in additional costs as NAGM may pay fees or commission to such person.

18.3 The Client is also specifically made aware that the Client's agreement with its Introducing Broker may result in additional costs for the client because the Introducing Broker can deduct commissions and fees as well as price or interest/financing rate adjustments for any trade conducted on or allocated to the Clients account either by the Introducing Broker or the Client.

18.4 If the Introducing Broker undertakes any deductions from the Client's Trading Account according to any agreement between the Client and the Introducing Broker, NAGM has no responsibility as to the existence or validity of such an agreement.

18.5 NAGM shall have no responsibility or liability to the Client in following the instructions given by the Introducing Broker. NAGM is under no obligation to supervise or otherwise know or review



the payment instructions or any other acts, including but not limited to the trading, of the Introducing Broker.

18.6 The client acknowledges and accepts that frequent transactions may result in a sum total of commissions, fees, price or interest/financing rate adjustments for trades conducted that may be substantial and not necessarily be offset by the net profits, if any, achieved from the relevant trades. The responsibility for correctly assessing whether the size of the total commissions, fees, price or interest/financing rate adjustments for trades conducted paid from the Client's account makes trading commercially viable, is the combined responsibility of the Client and the Introducing Broker. NAGM only acts as the custodian and principal broker, and therefore is not responsible for the size of the commissions and fees as well as price or interest rate paid by the Client.

18.7 Any commissions, fees, price or interest/financing rate adjustments for trades conducted may be shared between the Introducing Broker, NAGM and third parties according to the Introducing Broker's written instructions and/or at NAGM's discretion.

19. Default and Default Remedies

19.1 The provisions contained in this Clause supplement any other rights that NAGM or any of its associates have according to this Agreement, including but not limited to the Pledge Agreement referred to in Clause 12, and furthermore any other rights NAGM has.

19.2 NAGM reserves the right to retain, or make deductions from, any amounts which NAGM owes to or is holding for the Client if any amounts are due from the Client to NAGM or NAGM's associates.

19.3 The Client authorizes NAGM, at NAGM's discretion, at any time and without notice, to sell, apply, set-off and/or charge in any manner any or all of the Client's property and/or the proceeds of any of the same of which NAGM or any of its associates or Agents has custody or control, in order to discharge any or all of the Client's obligations to NAGM or to NAGM's associates.



19.4 Each and any of the following events shall constitute an Event of Default in relation to all of a Client's Contracts, Margin Trades, securities and other business with NAGM (regardless of whether the Event of Default only relates to part of the business with NAGM):

- a) if the Client fails to make any payment or fails to do any other act required under this Agreement or by NAGM at its reasonable discretion;
- b) if the Client fails to remit funds necessary to enable NAGM to take delivery under any Contract on the first due date;
- c) if the Client fails to provide assets for delivery, or take delivery of assets, under any Contract on the first due date;
- d) if the Client dies or becomes of unsound mind;
- e) if an application is made in respect of the Client for any action pursuant to Bankruptcy Act or any equivalent act applicable to the Client or, if a partnership, in respect of one or more of the partners, or if a company, that a receiver, trustee, administrative receiver or similar officer is appointed;
- f) if a petition is presented for the winding-up or administration of the Client;
- g) if an order is made or a resolution is passed for the winding-up or administration of the Client (other than for the purposes of amalgamation or reconstruction with the prior written approval of NAGM);
- h) if any distress, execution or other process is levied against any property of the Client and is not removed, discharged or paid within seven days;
- i) if any security created by any mortgage or charge becomes enforceable against the Client and the mortgagee or charge takes steps to enforce the security or charge;
- j) if any indebtedness of the Client or any of its subsidiaries becomes immediately due and payable, or capable of being declared so due and payable, prior to its stated maturity by



reason of default of the Client (or any of its subsidiaries) or the Client (or any of its subsidiaries) fails to discharge any indebtedness on its due date;

- k) if the Client fails to fully comply with obligations under this Agreement or any Contract, including refrains from complying with Margin requirements;
- l) if any of the representations or warranties given by the Client are, or become, untrue;
- m) if the Client is in breach of any securities laws, engages in any irregular/illegal/exploitative/fraudulent activity or exploits the Trading Platform in any manner (including any errors in prices and/or concluding trades at off-market prices) or market manipulation or commits/engages in any prohibited trading activities as stipulated in this agreement, in this case NAGM is entitled to all remedies provided for under this Agreement including but not limited to forfeiting/retrieving all Client profits made as a result of such activities and immediate termination of this Agreement;
- n) if NAGM or the Client is requested to close a Contract (or any part of a Contract) by any regulatory agency or authority; or
- o) if NAGM reasonably considers it necessary for its own protection or the protection of its associates.

19.5 Upon the occurrence of an Event of Default, NAGM shall at its discretion be entitled to:

- a) Sell or charge in any way any or all of the Client's collateral, assets and property which may from time to time be in the possession or control of NAGM or any of its associates or Agents or call on any guarantee, without any notice or court order. Sale of Security, assets and property shall take place by means that NAGM in its reasonable discretion determines and at the price that NAGM in its reasonable discretion determines, provided that NAGM shall provide a 7-day notice period before realizing Security of any Client, unless immediate sale is necessary to avoid or limit a loss;
- b) buy or sell any Security, investment or other property which in the reasonable opinion of



NAGM likely to be, necessary in order for NAGM to fulfill its obligations under any Contract and the Client shall reimburse NAGM for the full amount of the purchase price plus any associated costs and expenses;

- c) deliver any Security, investment or property to any third party, or otherwise take any action NAGM considers to be desirable in order to close any Contract;
- d) require the Client immediately to close and settle a Contract in such manner as NAGM may in its reasonable discretion request;
- e) to enter into any foreign exchange transaction, at such market rates and times as NAGM may determine, in order to meet obligations incurred under a Contract;
- f) re-invoice all or part of any assets standing to the debit or credit of any Account (including commuting NAGM's or the Client's obligation to deliver an asset into an obligation to pay an amount equal to the market value of the asset (determined by NAGM at its reasonable discretion) on the date re-invoicing takes place); and
- g) Close-out all Contracts and net all the Client's and NAGM's obligations towards each other as of the date fixed by NAGM with effect to third parties.

19.6 The Client authorizes NAGM to take any or all of the steps described in this Clause without notice to the Client and acknowledges that NAGM shall not be responsible for any consequences of it taking any such steps, unless NAGM has exercised gross negligence in connection herewith. The Client shall execute the documents and take the action as NAGM may request in order to protect the rights of NAGM and its associates under this Agreement or under any agreement the Client may have entered into with NAGM's associates.

19.7 If NAGM exercises its rights to sell any Security or property of the Client under this Clause, it will effect such sale, without notice or liability to the Client, on behalf of the Client and apply the proceeds of sale in or towards discharge of any of the Client's obligations to NAGM or to NAGM's associates.



19.8 Without prejudice to NAGM's other rights under this Agreement or under prevailing law, NAGM may, at any time and without notice, combine or consolidate any of the accounts maintained by the Client with NAGM or any of its associates and off-set any and all amounts owed to, or by, NAGM or any of its associates in such manner as NAGM at its reasonable discretion may determine.

20. Client Warranties & Representations

20.1 The Client warrants and represents that:

- a) it is not under any legal disability with respect to, and is not subject to any law or regulation which prevents its performance or actions according to this Agreement or any Contract or undertaking any transaction contemplated by this Agreement;
- b) it has obtained all necessary consents and has the authority to operate according to this Agreement (and if the Client is not an individual person, that it is properly empowered and has obtained necessary corporate or other authority pursuant to its constitutional and organizational documents);
- c) investments or other assets supplied by the Client for any purpose shall, subject to this Agreement, at all times be free from any charge, lien, pledge or encumbrance and shall be beneficially owned by the Client;
- d) it is in compliance with all laws to which it is subject including, without limitation, all tax laws and regulations, exchange control requirements and registration requirements; and
- e) the information provided by the Client to NAGM is complete, accurate and not misleading in any material respect.

20.2 The above warranties and representations shall be deemed to be repeated each time the Client in the future for the duration of the client relationship provides instructions to NAGM.



21. Indemnity and Limitations of Liability

21.1 The Client is obliged to compensate NAGM for all losses, taxes, expenses, costs and liabilities whatsoever (present, future, contingent or otherwise and including reasonable legal fees) which may be suffered or incurred by NAGM as a result of or in connection with:

- a) the Client's breach of this Agreement;
- b) NAGM entering into any transaction or Contract; or
- c) NAGM taking any of the steps which NAGM is entitled to take in an Event of Default; unless and to the extent only that such losses, taxes, expenses, costs and liabilities are suffered or incurred as result of NAGM's gross negligence or willful default.

21.2 This right to compensation shall survive any termination of the Client relationship.

21.3 Without prejudice to Clause 6 NAGM shall not be liable for:

- a) any loss (including consequential and other indirect losses), expense, cost or liability (together referred to as "Loss") suffered or incurred by the Client as a result of or in connection with the provision of the Services or System errors, delays, viruses, and platform outages, Acts of markets, exchanges, or regulators, or any claims unless and to the extent that such Loss is suffered or incurred as a direct result of NAGM's gross negligence or willful default;
- b) any Loss due to actions taken by NAGM according to its rights under this Agreement, or;
- c) Any consequential or other indirect loss or loss of profit suffered or incurred by the Client whether arising from NAGM's negligence, willful default or otherwise.

21.4 Especially, the Client acknowledges, recognizes and accepts that any market recommendation and any information communicated by NAGM does not constitute an offer to buy or sell or the solicitation of an offer to buy or sell a Contract and that such recommendation

and information, although based upon information from sources believed by NAGM to be reliable, may be based solely on a broker's opinion and that such information may be incomplete and may be unverified and unverifiable. NAGM shall not be regarded as providing any investment advice or recommendation and NAGM makes no representation, warranty or guarantee as to, and shall not be responsible for, the accuracy or completeness of any information or trading recommendation furnished to the Client.

22. Confidentiality and Disclosure of Information

22.1 Neither party shall disclose any information relating to the business, investments, finances or other matters of a confidential nature of the other party of which it may in the course of its duties or obtain possession of, and each party shall use all reasonable endeavors to prevent any such disclosure. However, this shall not apply if a party is obliged hereto due to prevailing legislation, or to a legislative or supervising authority, or to another person who according to the law is entitled to demand disclosure, or in order to enable the party sufficiently to fulfill its obligations pursuant to this Agreement.

22.2 By accepting this Agreement the Client authorizes NAGM to disclose such information relating to the Client as may be required by any law, rule or regulatory authority, including any applicable Market Rules, without prior notice to the Client. Furthermore NAGM may disclose requested and relevant information relating to the Client to third parties in order to facilitate the transfer of funds by credit card initiated by Client.

22.3 By accepting this Agreement the Client permits NAGM to transfer personal information about the Client submitted to or collected by NAGM with any legal entity within NAGM. NAGM may transfer such personal information for the purposes of complying with regulatory matters, providing and performing investment advice, investment services, and other services which NAGM offers, conducting marketing, and managing the client relationship. Furthermore, NAGM may share such personal information with a third-party agency working on behalf of NAGM with the purpose of performing client analysis for the use of NAGM's sales and marketing and with any introducing broker working on behalf of NAGM for the purpose of completing the due diligence



and approving of account applications.

22.4 The Client's personal information will be stored no longer than necessary to carry out the purposes listed in this Agreement. The Client has the right to request correction, supplementation, deletion, or blocking of such personal information if inaccurate, incomplete, or irrelevant for the purposes of the processing or if processed in any other way that is unlawful. In certain circumstances, the Client may also have the right to object for legitimate reasons to the processing of such personal data in accordance with the procedures set forth in the applicable data protection regulations and to seek other legal remedies available in connection with the processing of such personal information.

23. Amendments

23.1 NAGM is entitled to amend this Agreement in favor of the Client without notice. Changes not in the Client's favor may take place at any time by giving a notice of minimum 30 days where Clients are using the Trading Platform for Commercial use, and by giving a notice of 2 months where Clients are using the Trading Platform for Private use. NAGM will provide the notice to the Client on a Durable Medium.

23.2 The Client is deemed to have accepted such changes if he does not, before the proposed date of their entry into force, notify NAGM that he does not accept them. The Client shall be regarded to have accepted the amended terms upon using NAGM's Services after the notice is given.

23.3 When dealing with Contract Options, if a market place on which the relevant exchange traded product is traded or if the Counterparty with whom NAGM has entered into a contract which is identical in all respects to the Contract Option NAGM has entered into with the Client, take any action which affects the exchange traded product or the contract NAGM has entered into with its Counterparty, then NAGM may take any such action with regard to the relevant Contract Options which NAGM in its reasonable discretion considers desirable or appropriate to correspond with such action taken by the market place or Counterparty or to mitigate any loss



which is or may be incurred by it as a result of such action.

24. Client's Account Opening Procedures

We are going to have the following customer account opening procedures in place:

24.1 Customer Service Representative (CSR) will request the prospective Customer to fill in its Account Opening Form (AOF).

24.2 If the prospective customer is a resident, the AOF must be supported by at least one original document: Passport, ID card or driving license.

24.3 Once the AOF has been completed, the prospective customer shall complete and sign the customer agreement, the Standard Terms & Conditions of The Company, either by electronically approving it or send a scanned document via email or post.

24.4 CSR ensures that KYC documentation is received from the customer.

24.5 A Checklist of minimum documentation required for opening of trading accounts assists the completeness of documentation obtained. CSR should sign off the Checklist to indicate receipt of all required documentation.

24.6 If the required information & documents are not provided by the customer within one month, opening an account should be suspended. CSR shall request the customer to provide the documents and information required to successfully process the application.

24.7 Once all the relevant documentations provided by the Customer are verified by the CSR, they may forward the relevant documents to the Compliance for further verification.

24.8 On approval, the CSR should input the relevant customer information details in The Company's Back Office system.

24.9 If acceptance of the prospective customer is rejected, the CSR shall inform the customer



accordingly. The documents are retained and marked as “Cancelled”. Details of the same shall be entered into the system stating the reasons of the rejection, so as to avoid possible re-entry.

Minimum Requirements for Customer Agreements

- i. Name and address of both the Customer and The Company
- ii. Commissions chargeable to the Customer by The Company
- iii. Official Power of Attorney authorized by the customer in regards to execution of order
- iv. Risk disclosure statement

25. Client’s Account Closing Procedures

25.1 Request for closing of customer accounts shall be made in writing. The request for account closure should be reviewed and approved by the Head of Introducing Brokerage & Trading or the designated officer.

25.2 Customers may opt to cease their relationship with the Company or voluntarily decide to discontinue trading.

25.3 Accounts may also be closed by the Company due to history of defaults or violations committed by an investor adversely affecting the Company’s operations and reputation. Once the trading account is closed in the Company records, the Customer Number that was previously opened with CSD in the data systems will remain active, until the Board of Directors wishes to purge the inactive accounts.

a. Trading Account Closure Procedures

i. A customer trading account can be closed either by the Company or upon the customer’s request.



- ii. In the case of voluntary closure of accounts, the customer should submit a written application to CSR.
- iii. The Company may close the customer account, in the event that:
 - a. Customer has a recurring history of defaults; or
 - b. Customer is blacklisted under Anti- Money Laundering Regulations.
- iv. CSR should ascertain and document in the internally prepared “Trading Account Closing Form” the reasons for closing the account.
- v. Based on CSR’s assessment, if there is an opportunity to save the account from being closed, retention efforts should be documented in the “Trading Account Closing Form”.

26. Termination

26.1 The Client relationship shall remain in force until terminated.

26.2 The Client is entitled to terminate the Client relationship immediately by giving written notice to NAGM. NAGM is entitled to terminate the Client relationship with one month notice where clients are using the Trading Platform for Private use and with one month’s notice where clients are using the Trading Platform for Commercial use. NAGM will provide the notice to the Client on a Durable Medium. Termination shall not affect any accrued rights and obligations and shall not prejudice the right of NAGM against the Client for any antecedent breach.

26.3 On termination, NAGM and the Client undertake to complete all Contracts that are already entered into or under execution and this Agreement shall continue to bind both parties in relation to such transactions. NAGM is entitled to deduct all amounts due to it before transferring any credit balances on any Account to the Client and it is entitled to postpone such transferring until any and all Contracts between NAGM and the Client are closed. Furthermore, NAGM is entitled to require the Client to pay any charges incurred in transferring the Client's investments.



27. Complaints and Disputes

27.1 In case the Client has raised a question or a problem with the account executive or another employee of NAGM without receiving a satisfactory answer, the Client is entitled to file a written complaint with the Compliance Department in NAGM. The Compliance Department hereafter investigates and answers the complaint.

27.2 Without prejudice to any of NAGM's other rights under this Agreement, in case of a dispute between the Client and NAGM over a Margin Trade or alleged Margin Trade or any instruction relating to a Margin Trade, NAGM is entitled at its reasonable discretion and without notice to close any such Margin Trade or alleged Margin Trade if NAGM reasonably believes such action to be desirable for the purpose of limiting the maximum amount involved in the dispute. NAGM shall not be responsible to the Client in connection with any subsequent fluctuations in the level of the relevant Margin Trade. If NAGM closes a Margin Trade under this Clause such action shall be without prejudice to NAGM's right to contend that such Margin Trade had already been closed by NAGM or was never opened by the Client. NAGM shall take reasonable steps to inform the Client that NAGM has taken such action as soon as practicable after doing so. Where NAGM closes a Margin Trade or alleged Margin Trade in accordance with this Clause, the closing shall be without prejudice to the Client's rights to open a new Margin Trade, provided that such Margin Trade is opened in accordance with this Agreement. When calculating margin or other funds required for such Margin Trade, NAGM is entitled to do so on the basis that NAGM's view of the disputed events or instructions is correct.

27.3 NAGM has 7 business days to respond to any formal complaints or disputes lodged. If you are unhappy with the final verdict of the compliance department, the case can be escalated to the VFSC.

PORT VILA MAIN OFFICE:

Vanuatu Financial Services Commission

Companies House



PMB 9023

Rue Bougainville Port Vila,

Vanuatu

28. Miscellaneous

28.1 If at any time any provision of this Agreement is or becomes illegal, invalid or unenforceable in any respect under the law of any jurisdiction, neither the legality, validity or enforceability of the remaining provisions of this Agreement under the law of that jurisdiction nor the legality, validity or enforceability of such provision under the law of any other jurisdiction shall be in any way affected.

28.2 NAGM shall not be liable to the Client for any failure, hindrance or delay in performing its obligations under this Agreement where such failure, hindrance or delay arises directly or indirectly from circumstances beyond its reasonable control or due to force majeure. Such force majeure events shall include without limitation, any disruption of service by any service provider or counterparty or any other relevant party, any technical difficulties such as telecommunications failures or disruptions due to whatsoever reason, non-availability of NAGM's website or Trading Platform due to circumstances including but not limited to maintenance downtime, declared or imminent war, revolt, civil unrest, catastrophes of nature, statutory provisions, measures taken by authorities, strikes, lock-outs, boycotts, or blockades, acts of terrorism, technical failures, system disruptions, or changes in applicable law or regulation or any event beyond NAGM's control notwithstanding that NAGM is a party to the conflict and including cases where only part of NAGM's functions are affected by such events.

28.3 If the Client's combined exposure in one or more margin trades reaches a level which - in case of an adverse market development - may lead to a significant deficit not covered by the Client's deposits and/or margin with NAGM, NAGM may in its reasonable discretion

a) increase the margin requirements and/or



b) reduce the Client's exposure by closing one or more or all of the client's open positions.

28.4 Furthermore, NAGM is entitled in its reasonable opinion to determine that an emergency or an exceptional market condition has occurred. Such conditions shall include, but are not limited to, the suspension or closure of any market or the abandonment or failure of any event to which NAGM relates its quote or the occurrence of an excessive movement in the level of any Margin Trade and/or underlying market or NAGM's reasonable anticipation of the occurrence of such a movement. In such cases NAGM may increase its margin requirements, reduce the Client's exposure, close any or all of the Client's open Margin Trades and/or suspend trading.

28.5 The Client may not assign its rights or delegate any of the Client's obligations under this Agreement or according to any Contract to others whereas NAGM may assign its rights or delegate its obligations to any regulated financial institution.

28.6 For various investments instrument, securities and groups of Clients, NAGM may provide additional business agreements. The Client acknowledges, understands and accepts that:

- a) such business agreements made available to Clients shall constitute an addition to this Agreement; and
- b) the Client should not undertake any transaction unless the business terms applicable for such investment instruments securities or group of Clients have been understood and accepted. Transactions undertaken by the Client notwithstanding above, shall be deemed as having complied with this sub-clause.

28.7 The rights and remedies contained in this Agreement are cumulative and not exclusive of any rights or remedies provided by law.

28.8 No delay or omission on the part of NAGM in exercising any right, power or remedy provided by law or under this Agreement, or partial or defective exercise thereof, shall:

- a) impair or prevent further or other exercise of such right, power or remedy; or
- b) Operate as a waiver of such right, power or remedy.



28.9 No waiver or pleading a default of a clause in this Agreement shall (unless expressly agreed in writing by the waiving party) be construed as a waiver of a future breach of the same clause or as authorizing a continuation of the particular breach.

28.10 The Client hereby ratifies all transactions with NAGM effected prior to the Client's acceptance of this Agreement and agrees that the rights and obligations of the Client in respect thereto shall be governed by this Agreement.

28.11 By accepting this Agreement on behalf of a corporation or other legal entity, the person signing represents and warrants that he/she is authorized to act on behalf of such corporation or legal entity and to bind the same to this Agreement and all obligations arising hereunder. If at a later stage it becomes apparent that the signatory was not duly authorized to bind the corporation or legal entity, NAGM will have the right to seek restitution from this person. Furthermore, the signatory shall indemnify NAGM against all liabilities, losses, damages, costs and expenses in relation to any claims or action brought against NAGM as a result of the signatory holding out to be authorized to act and bind any such corporation or legal entity.

28.12 Client shall be able to communicate with NAGM in English or any other language as NAGM may offer from time to time. NAGM may communicate with the Client in English or any other language agreed between the parties.

28.13 NAGM or third parties may have provided the Client with translations of this Agreement. The original English versions shall be the only legally binding versions for the Client and NAGM. In case of discrepancies between the English version and other translations in the Client's possession, the original English version provided by NAGM on the website shall prevail.

28.14 Parties agree that this Agreement shall be governed by the laws of Vanuatu and each party submits to the non-exclusive jurisdiction of the courts of Vanuatu for legal proceedings relating to this Agreement. Each party irrevocably waives, to the fullest extent permitted by law, any objection that it may now or in the future have to the venue of a proceeding brought in such a court and any claim that the proceeding was brought in an inconvenient forum.



29. General Provisions on Marketing Campaign(s)

29.1 Subject to, and without prejudice to, all other terms under this Agreement and other legal documents published on the website, the Marketing Campaign is available to the NAGM's Clients who have satisfied the conditions of eligibility ("Eligibility Criteria") tailored for a specific campaign ("Eligible Clients") as to be set out in the campaign terms for the respective Marketing Campaign.

29.2 NAGM, shall at its absolute discretion, offers the Marketing Campaign to all or new clients of NAGM residing in specific countries (if applicable) for a specific period or for as long as NAGM deems to provide it.

29.3 In any event, only persons who can form legally binding contracts under the laws applicable in their country of residence may participate in the Marketing Campaign. Without limiting the foregoing, participation in the Marketing Campaign is not allowed for persons under the age of 18 or otherwise under legal age in their country of residence ("minors"). If you are a minor, you may not participate in the Marketing Campaign.

29.4 Participation of "Intermediaries/Related Parties" in Marketing Campaign is prohibited unless otherwise approved by NAGM. If the registration and / or trading data of a participant in the Marketing Campaign corresponds with the registration and / or trading information, including but not limited to IP address, of another participant in the Marketing Campaign, NAGM reserves the right to regard this matching as a reason for immediate disqualification. For the purposes hereof, the term "Intermediary(ies)/Related Party(ies)", when used in these Agreement, unless the context otherwise requires, shall mean to include any person or entity bearing a relationship with any participant in the Marketing Campaign, including, without limitation:

a) family members, such as brothers, sisters, spouses, ancestors, lineal descendants and collateral descendants;

b) person or entity, whom any participant in the Marketing Campaign, directly or indirectly through one or more intermediaries, controls, or whom, directly or indirectly, through one or

more intermediaries, is controlled by, or is under common control with any participant in the Marketing Campaign; for purposes of this definition, the term “control” (including, with correlative meaning, the terms “controlled by” and “under common control with”), as used with respect to any participant in the Marketing Campaign, shall mean the possession, directly or indirectly through one or more intermediaries, of the power to direct or cause the direction of management policies of such person or entity, whether through ownership of voting securities or otherwise.

29.5 Similarly, persons associated in any manner whatsoever with the Company and/or with the specific websites and/or social network sites on which the Company may be running from time to time certain specific promotions, contests and/or surveys, in the context of which access to the Marketing Campaign is offered, are not allowed to participate in the offer.

29.6 In campaign where NAGM awards trading bonus(es), any withdrawal of funds from an Eligible Client’s real trading account(s) with the Company will cause the removal of the previously awarded trading bonus(es) proportionally to the percentage of the requested amount of the withdrawal from the respective Eligible Client’s real Account with the Company.

29.7 In the event of internal transfers between trading Accounts with the Company, trading bonuses previously credited to sending account (if any) will be moved proportionally to the percentage of transferred balance into receiving account. No new / additional trading bonuses will be credited upon internal transfer to receiving account. In case that receiving account is not eligible for trading bonuses, amount of trading bonuses deducted from sending account will not be credited into receiving account and therefore that proportion of trading bonuses will be nullified.

29.8 Trading bonuses (if any) cannot be separately transferred between, or from Eligible Clients’ real trading accounts with the Company.

29.9 In the event that any Eligible Client maintains open positions in the trading account(s) during the submission of a withdrawal request or of internal transfer, the same conditions apply to the bonuses as the above clauses. More specifically, the submission of a withdrawal request or an internal transfer will cause the removal of any previously awarded trading bonus(es)



proportionally to the percentage of the requested amount of the withdrawal over the available balance combines with the Open Profit & Loss of the Eligible Client's trading account.

29.10 The Company reserves the right, at its reasonable discretion:

- a) to decline registration of any participant in any Marketing Campaign; and
- b) disqualify any participant in any Marketing Campaign who tampers or attempts to tamper with the operation of the Marketing Campaign or breaches these terms and/or any of the terms and policies set forth in the Legal Documents as published on the Company's website.

Under no circumstances shall the Company be liable for any consequences of any trading bonus cancelation or decline, including, but not limited to, order(s) closure by Stop Out.

29.11 The Company reserves the right, at its reasonable discretion, to discontinue the offering of any Marketing Campaign to any of its clients, without having to explain the reasons. Such clients will be informed via email.

29.12 Clients may opt-out from the Marketing Campaign whenever they wish. Please send your request to customer service and the relevant department will process your request and inform you accordingly.

29.13 The Company reserves the right to alter, amend or terminate the Marketing Campaign or any aspect of it at any time. Prior notice of such changes will be given to clients and the Company will post any such changes on its website. It is recommended that participants in the Marketing Campaign consult these Terms & Conditions on the Company's website regularly. Please note that taking part in the Marketing Campaign constitutes acceptance and agreement to abide by any such alterations, amendments and/or changes.

29.14 Any indication or suspicion, in the Company's sole discretion, of any form of arbitrage (including but not limited to risk free profiting), abuse (including but not limited to participant's trading activity patterns that indicate that the participant solely aims to benefit financially from the credit trading bonus without being genuinely interested in trading in the markets and/or



taking market risk), fraud, manipulation, cash-back arbitrage connected to a Bonus or any other forms of deceitful or fraudulent activity, will nullify all previously credited trading bonuses of the Eligible Client's real trading accounts with the Company and/or any and all transactions carried and/or profits or losses garnered therein. In these circumstances, the Company reserves the right, at its sole discretion to close/suspend (either temporarily or permanently) all such Eligible Client's real trading account(s) with the Company, cancel all orders and annul all profits of such participant. In these circumstances, the Company shall not be liable for any consequences of the bonus cancellation, including, but not limited to, order(s) closure by Stop Out.

29.15 In the event that a trading account becomes dormant all previously awarded trading bonus(es) will be immediately withdrawn from the respective Eligible Clients real Account with the Company.

29.16 Unless otherwise specified, each Eligible Client could redeem only once in a Marketing Campaign.

29.17 Taking part in the Marketing Campaign constitutes acceptance of the terms & conditions & policies set forth in the Legal Documents as publish on the Company's website.

29.18 Any dispute or situation not covered by these terms will be resolved by the Company in the manner it deems to be the fairest to all concerned. That decision shall be final and/or binding on all entrants. No correspondence will be entered into.

29.19 If any of the Marketing Campaign terms were to be translated into a language other than English, then the English version of these terms shall prevail where there is an inconsistency.

30. Authorised Persons and Liability

30.1 The Client acknowledges that if it authorises another person to operate its account, the Company shall be entitled to rely upon any instructions received from such authorised person. The Client shall be fully responsible for all actions and omissions of such authorised person.

30.2 Only directors of NAGM have the authority to make commitments on behalf of our company. Any communications or commitments made by IB, sales representatives, or other staffs will not be recognized by our company. We kindly request that you give this matter due consideration before proceeding with any investment.

31. Client Communication and Timing

All communications by the Company to the Client shall be deemed received when sent to the last known email address or via the trading platform. It is the Client's responsibility to regularly review messages, trade confirmations, and statements. Any objections must be made within 24 hours.

32. Data Protection and Marketing Consent

The Client consents to the Company collecting, storing, and processing personal data in accordance with applicable laws. The Company may disclose such data to third parties involved in providing services, credit reference agencies, or regulators. The Client may opt-out of receiving marketing communications at any time by notifying the Company in writing.

33. Dispute Resolution

In the event of a dispute, the Client shall first raise the complaint in writing with the Company's Customer Service Department. If client has not received any response within 30 business days, the Client may refer the dispute to an independent external dispute resolution body such as the Financial Commission.

34. Market Disruption Events

If the Company determines that a market disruption event has occurred, it may adjust trading



conditions, suspend trading, or close positions at fair value. Market disruptions include but are not limited to illiquidity, extreme volatility, or data feed interruptions.

35. No Rights in Underlying Assets

The Client acknowledges that transactions entered into with the Company are derivative contracts. The Client shall have no ownership, voting rights, or delivery claims in respect of the underlying assets.

36. Confirmations and Objection Periods

The Client must notify the Company of any error or objection in trade confirmations within 24 hours of receipt. Statement-related objections must be submitted within 3 business days. Otherwise, such documents shall be deemed final and binding.

37. Risk Disclosure Statement

This brief statement, which constitutes an addition to this Agreement, does not disclose all of the risks and other significant aspects of trading foreign exchange and derivatives. In consideration of the risks, you should enter into transactions with the mentioned products only if you understand the nature of the contracts and the contractual legal relationship into which you are entering and the extent of your exposure to risk.

Transactions in foreign exchange and derivatives are not suitable for many members of the public. You should carefully consider whether transacting is appropriate for you in light of your experience, objectives, financial resources and other relevant circumstances.



Appendix 1

1 Foreign Exchange and Derivatives

1.1 Effect of "Leverage" or "Gearing"

Transactions in foreign exchange and derivatives carry a high degree of risk. The amount of initial margin may be small relative to the value of the foreign exchange or derivatives contract so that transactions are "leveraged" or "geared". A relatively small market movement will have a proportionately larger impact on the funds you have deposited or will have to deposit; this may work against you as well as for you. You may sustain a total loss of initial margin funds and any additional funds deposited with NAGM to maintain your position. If the market moves against your position and/or margin requirements are increased, you may be called upon to deposit additional funds on short notice to maintain your position. Failing to comply with a request for a deposit of additional funds, may result in closure of your position(s) by NAGM on your behalf and you will be liable for any resulting loss or deficit.

1.2 Risk-reducing Orders or Strategies

The placing of certain orders (e.g. "stop-loss" orders, where permitted under local law, or "stop-limit" orders), which are intended to limit losses to certain amounts, may not be adequate given that markets conditions make it impossible to execute such orders, e.g. due to illiquidity in the market. Strategies using combinations of positions, such as "spread" and "straddle" positions may be as risky as taking simple "long" or "short" positions.

2 Options

2.1 Variable Degree of Risk

Transactions in options carry a high degree of risk. Purchasers and sellers of options should familiarize themselves with the type of option (i.e., put or call) which they contemplate trading and the associated risks. You should calculate the extent to which the value of the options must increase for your position to become profitable, taking into account the premium and all

transaction costs. The purchaser of options may offset or exercise the options or allow the option to expire. The exercise of an option results either in a cash settlement or in the purchaser acquiring or delivering the underlying interest. If the option is on a future, the purchaser will acquire a futures position with associated liabilities for margin. If the purchased option is out-of-the-money when it expires, you will suffer a total loss of your investment, which will consist of the option premium plus transaction costs. If you are contemplating purchasing out-of-the-money options, you should be aware that the chance of such options becoming profitable ordinarily is remote.

Selling ("writing" or "granting") an option generally entails considerably greater risk than purchasing options. Although the premium received by the seller is fixed, the seller may sustain a loss well in excess of that amount. The seller will be liable for additional margin to maintain the position if the market moves unfavorably. The seller will also be exposed to the risk of the purchaser exercising the option and the seller will be obligated to either settle the option in cash or to acquire or deliver the underlying interest. If the option is on a future, the seller will acquire a position in a future with associated liabilities for margin. If the option is "covered" by the seller holding a corresponding position in the underlying asset, in a future or in another option, the risk may be reduced. In case the option is not covered, the risk of loss can be unlimited.

Certain exchanges in some jurisdictions permit deferred payment of the option premium, exposing the purchaser to liability for margin payments not exceeding the amount of the premium. The purchaser is still subject to the risk of losing the premium and transaction costs. When the option is exercised or expires, the purchaser is responsible for any unpaid premium outstanding at that time.

3 Additional Risks Common to Foreign Exchange and Derivative Transactions

3.1 Terms and Conditions of Contracts

You should ask the firm with which you deal about the terms and conditions of the Contracts entered into and information on associated obligations (e.g. the circumstances under which you may become obligated to make or take delivery of the underlying interest of a futures contract and, in respect of options, expiration dates and restrictions on the time for exercise). Under



certain circumstances the specifications of outstanding contracts (including the exercise price of an option) may be modified by the exchange or clearing house to reflect changes in the underlying interest.

3.2 Suspension or Restriction of Trading and Pricing Relationships

Market condition (e.g. illiquidity) and/or the operation of the rules of certain markets (e.g., the suspension of trading in any contract or contract month because of price limits or "circuit breakers") may increase the risk of loss by making it difficult or impossible to effect transactions or close/ offset positions. If you have sold options, this may increase the risk of loss.

Normal pricing relationships between the underlying asset and a derivative do not always exist. The absence of an underlying reference price may make it difficult to judge "fair" value.

3.3 Deposited Cash and Property

You should familiarize yourself with the protections accorded the Security you deposit by way of money or other assets in domestic and foreign transactions, particularly in the event of a firm insolvency or bankruptcy. The extent to which you may recover your money or other assets is governed by the legislation and local rules in the country at which location the counterparty acts.

3.4 Commission and Other Charges

Before you begin to trade, you should obtain a clear explanation of all commission, fees and other charges for which you will be liable. These charges will affect your net profit or loss.

3.5 Transactions in Other Jurisdictions

Transactions on markets in other jurisdictions, including markets formally linked to a domestic market, may expose you to additional risk. Such markets may be subject to regulation, which may offer different or diminished investor protection. Your local regulatory authority will be unable to compel the enforcement of the rules of regulatory authorities or markets in other jurisdictions where your transactions have been effected.



3.6 Currency Risks

The profit or loss in transactions in foreign currency-denominated contracts in another currency than your account currency will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to the account currency.

3.7 Trading Facilities

Most open-outcry and electronic trading facilities are supported by computer-based component systems for the order-routing, execution, matching, registration or clearing of trades. As with all facilities and systems, they are vulnerable to temporary disruption or failure. Your ability to recover certain losses may be subject to limits on liability imposed by the system provider, the market, the clearing house and/or member firms. Such limits may vary: you should ask the firm with which you deal for details in this respect.

3.8 Electronic Trading

Trading on an electronic trading system may differ not only from trading in an open-outcry market but also from trading on other electronic trading systems. If you undertake transactions on an electronic trading system, you will be exposed to risks associated with the system including the failure of hardware and software. The result of any system failure may be that your order is either not executed according to your instructions, is not executed at all and a lack of capability to keep you informed continuously about your positions and fulfillment of the margin requirements.

3.9 Off-Exchange Transactions

In some jurisdictions firms are permitted to effect off-exchange transactions. The firm with which you deal may be acting as your counterpart to the transaction. It may be difficult or impossible to liquidate an existing position, to assess the value, to determine a fair price or to assess the exposure to risk. For these reasons, these transactions may involve increased risks. Off-exchange transactions may be less regulated or subject to a separate regulatory. Before you undertake such transactions, you should familiarize yourself with applicable rules and attendant risks.



